## Sheet1

| Task List                 | Status   | Assigned To   | Created    | Updated       | Due date             |
|---------------------------|----------|---------------|------------|---------------|----------------------|
| Strategy                  | resolved | Michelle Luna | 07/23/2012 | 1710/03/2012  | 16:29                |
| Strategy                  | resolved |               | 07/23/2012 | 1709/04/2012  | 1August 31, 2012     |
| Strategy                  | resolved | Michelle Luna | 07/23/2012 | 2208/07/2012  | 1 September 14, 2012 |
| Strategy                  | resolved |               | 07/23/2012 | 2208/20/2012  | 1August 17, 2012     |
| Strategy                  | resolved | Michelle Luna | 07/23/2012 | 2207/30/2012  | 1August 3, 2012      |
| Strategy                  | resolved |               | 07/23/2012 | 2209/04/2012  | 1August 31, 2012     |
| Strategy                  | resolved | Ibai Garcia   | 07/24/2012 | 11 08/22/2012 | 1August 10, 2012     |
| Strategy                  | resolved | Michelle Luna | 07/24/2012 | 11 09/04/2012 | 1August 17, 2012     |
| Strategy                  | resolved | Michelle Luna | 08/07/2012 | 1208/13/2012  | 16:54                |
| Planning                  | resolved | Michelle Luna | 07/23/2012 | 2208/07/2012  | 1August 10, 2012     |
| Planning                  | resolved |               | 07/23/2012 | 2209/04/2012  | 13:14                |
| Planning                  | resolved | Ibai Garcia   | 07/23/2012 | 2210/03/2012  | 16:30                |
| Planning                  | resolved | Michelle Luna | 07/23/2012 | 2210/03/2012  | 1 September 28, 2012 |
| SUMO site chairesolved    |          |               | 07/23/2012 | 2312/18/2012  | 2September 28, 2012  |
| SUMO site chairesolved    |          | Ibai Garcia   | 07/23/2012 | 2207/30/2012  | 1 July 27, 2012      |
| SUMO site chairesolved    |          | Michelle Luna | 07/23/2012 | 2310/03/2012  | 1 November 2, 2012   |
| SUMO site chairesolved    |          | Michelle Luna | 07/23/2012 | 2208/20/2012  | 1September 7, 2012   |
| SUMO site chairesolved    |          |               | 07/24/2012 | 1710/03/2012  | 1 November 2, 2012   |
| Infrastructure alhold     |          | Ibai Garcia   | 07/23/2012 | 2209/05/2012  | 0September 4, 2012   |
| Infrastructure airesolved |          | Michelle Luna | 07/24/2012 | 0910/03/2012  | 1 September 28, 2012 |
| Infrastructure airesolved |          | Michelle Luna | 07/24/2012 | 0912/18/2012  | 2October 22, 2012    |
| Infrastructure airesolved |          | Ibai Garcia   | 07/24/2012 | 0912/04/2012  | 0September 28, 2012  |
| Infrastructure ainew      |          |               | 07/24/2012 | 0907/24/2012  | 1 November 28, 2012  |
| Infrastructure alhold     |          | Ibai Garcia   | 07/24/2012 | 1512/18/2012  | 2October 31, 2012    |
| Infrastructure airesolved |          |               | 10/22/2012 | 1612/18/2012  | 22:56                |
|                           |          |               |            |               |                      |

## Sheet1

Title Hashtags

Draft strategy and review with all stakeholders

Make contacts

Update phone build and test

review test plans

get final on the defect definitions with Mike Treese

get further details of escalations between levels at TEF/Vivo

**Developer Support Story** 

Join Apps and Firefox OS plans for Basecamp

Communicate drafts of content on mailing list and jump in on spec conversations

Review all wireframes B2G

Build schedule to get to Jan 18th launch

follow-up on input plans and help drive

set expectations around frequent updates after v1.0

assess kitsune and articulate requirements

file bug for new Firefox OS landing page

use one full day of work week to hack on kb

post thread in kb article discussion thread about scope

Prepare work week Hack Session

graph issue flow charts

Define and sign off responsibilities with stakeholders

Define and sign off SLAs with stakeholders

Identify ticket management platform

Set up the escalation tool

Hire a Tech Support Lead

Statement of work for contractor 6 months for L10n