

IT/Operations Weekly Project Status Report 4/5/13

Melissa O'Connor

NOC Build out

Project Lead: Derek Moore

Project Summary:

IT/Operations will be building a NOC to support critical services 24x7x365. The project will take a phased approach utilizing outsourcing as necessary.

Assumptions:

- 1) NOC will be live by May 15, 2013
- 2) 3 Services will be supported at the end of Phase 1
 - Marketplace
 - Persona
 - Product Delivery

Overall Project Status

Tasks	% Complete	Status	Risks
Phase 1			
Outsourced Tier 0	40%	Agreements received from vendor, being reviewed by legal	Legal Review of agreements May 15 launch date
Hire NOC Manager	0%	Finalizing job description	Sourcing
Process Documentation			
Phase 2			
Portland Space build out			
Phase 3			
Second location build out			

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AMO/Marketplace Refresh

Project Lead: Corey Shields

Project Summary:

Refresh hardware for addons.mozilla.org and marketplace in PHX1. This work will help isolate the external services from internal to create greater resiliency to services delivered to our external customers and also ensure we are taking steps to meet SLA's of future carriers and partners.

Assumptions:

- 1) Services team will spec hardware and vendor
- 2) IT Team will rack, stack and network all gear
- 3) Services team will make hardware "production ready" and determine "go-live" criteria and dates

Overall Project Status

	Tasks	% Complete	Status	Risks
●	Order Hardware	100%	Hardware ordered	
●	Hardware delivery	100%	Hardware delivered 3/22	Delay in delivery has pushed services work to Q2
●	Data Center operations rack hardware	100%	Hardware handed off to Services team	
●	Networking infrastructure	95%	VLAN IP range work complete	Any additional network work needed in support of deployment
●	Service Team configuration and setup	15%	Delayed start due to hardware delivery	

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Move IT Infrastructure out of MTV

Project Lead: Derek Moore

Project Summary:

All equipment IT supports in MTV needs to be relocated either to the new MTV space or to SCL3.

Assumptions:

- 1) Evacuate by 12/31/13 for 1/31/14 lease expiration
- 2) IT team is leading all infrastructure moves
- 3) RelEng, A-Team and other groups will be involved as necessary

Overall Project Status

Tasks	% Complete	Status	Risks
Hold initial planning meeting with RelEng	100%	Initial meeting held 3/13, list of action items and next steps identified	
Hold initial planning meeting with A-Team			
Determine move plan for Tegras	10%	Meeting held 4/4 to discuss options, additional meetings needed to form plan.	
Desktop team identify equipment to move to new office or to the data center			

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SCL3 Construction

Project Lead: Derek Moore

Project Summary:

Part of the overall data center consolidation initiative as part of the IT strategy. Expanding the space in SCL3 to accommodate growth and movement of equipment from other data centers.

Assumptions:

- 1) MTV, SCL2 and SCL3 gear will move to this space
- 2) The SCL3 expansion will also support the new Virtualization/Storage project

Overall Project Status

Tasks	% Complete	Status	Risks
Develop plan for expansion of the data center space	100%		
Work with Qbuilders to identify build/construction plan	85%	Updated quotes received, they need to be reviewed and approved.	